

## **BACKFLOW TESTING FREQUENTLY ASKED QUESTIONS**

### **What is a backflow prevention device?**

A backflow prevention device prevents water from irrigation system, hot tubs, pools, new construction or other sources of potentially impure water from flowing back into the pure general drinking water supply.

### **Where is the backflow device located?**

The device is required to be attached behind the water meter on the service pipe between the meter and residential or business service.

### **What is the requirement for testing this device?**

Water Authority of Great Neck North regulations require that backflow devices be tested annually by a certified backflow tester. In addition, the Water Authority regulations require that all properties with in-ground sprinkler systems have rain gauges or moisture sensors installed and tested annually by a certified backflow tester.

### **By what date must the test(s) be done?**

All test certifications must be received by the Water Authority by the date on the bottom of the customer's second quarter bill. An "URGENT TESTING NOTICE" reminding customers of this due date is enclosed with the customer's second quarter bill.

### **Who is responsible for making sure the test certification is received on time?**

The customer, not the backflow tester, is responsible for making sure the test certification is received by the Water Authority by the due date.

### **What happens if the test results are not received on time?**

If the test results are not received on time, a red letter will be mailed and a \$15.00 late fee will be added to the customer's account. The customer will have **seven (7)** days from the date of the red letter to have the test forms received by the Water Authority or water service will be discontinued. The Water Authority is not allowed to waive or rescind this fee.

### **Where can I get a list of certified backflow testers?**

A list of certified backflow testers is posted below in this section (Backflow Testing) of the Water Authority's website, [www.waterauthorityofgreatnecknorth.com](http://www.waterauthorityofgreatnecknorth.com).

**What about individuals who do not have Internet access?**

Customers without Internet access can call the Water Authority at 487-7975, ext. 18.